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# Hey@! newsletter



2013-05-15

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## MESSAGE IN A BOTTLE

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**HEYE SYMPOSIUM 2013**  
from December 1-3, 2013  
SAVE THE DATE.

### **Leadership. Trust. Productivity.**

is the motto of Heyes Symposium 2013, after the "Future of glass" theme in 2011. Leadership and trust are the requirements for success and a long term partnership. High productivity will always be based on the right combination of teamwork and equipment. Beside lectures we will also have time to maintain and renew our good relationship.

## IMPRINT

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## INTRODUCTION

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After the long staying winter here in Germany the spring has begun and the days become brighter and warmer.

2013 will be an exciting year for Heye: The arrangements for our symposium in December have already started and in line with our growth strategy, we are going to expand our logistics capacity.

We will keep you up-to-date.  
Be curious about it!

Yours,  
Dirk Pörtner



## HEYE BRINGS NNPB TO CHINA

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Together with a well-reputed container glass manufacturer Heye is glad to start a project for the implementation of a NNPB – lightweight production in China. Start of production is scheduled for autumn this year. The NNPB-process, invented by Heye, makes a thinner and more even wall thickness possible. Weight is reduced and as a consequence, energy and raw material consumption fall as well.

Beside the long term experience of Heye International in implementing the NNPB-process, one of the major factors for success is education and training, as well as the right equipment. Know-how and interaction of all production departments are necessary for a successful NNPB-production.

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## **40 YEARS OF COOPERATION HEYE INTERNATIONAL & SIVESA (1973-2013)**

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Sivesa and Heye International - both have a long and successful history. The 40th anniversary of cooperation between Heye International and Sivesa approved that a partnership is more than just a contract – it is a joining of purpose.

The relationship between Heye and Sivesa started in January 1970, when Heye offered for the first time a technical service for the glass plant. In 1973 a first contract for the Technical Assistance was signed and the first three IS-Machines started operation in 1975, having initiating in this way the modernization of Sivesa.

Over the years several contracts has been signed, for example the modernization of lines and IS-Machines. In 2011 the existing TAA contract was extended for the next 5 years until 2016.

The focus of Heye International is on a long term base. The success is proven by our customers and the results are Technical Assistance Agreements existing for 40 years.

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## BUSY START INTO 2013 - SUCCESSFUL STARTUPS

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In the beginning of 2013 several successful startups were realised, for example in Mexico, Turkey and Thailand.

A professional and highly experienced project management team made sure that the projects were finalized up to quality standard, on budget and on time.

The cooperation between all partners confirm the successful finishing of the projects. Sincere thanks are given to the customer's project management teams!

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## HEYE QUALITY CONTROL SOFTWARE QCLAB

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The increasing quality requirements need a constant evaluation and improvement of quality level. Hence, the quality control and the process observation become more important.

The Heye QCLab Software Solution is designed to give you the opportunity of evaluating the quality status. It records all measured values and calculates charts like Gaussian curve, box plot, scatter plot or quality control chart for evaluation.

These data confirm the quality level of the production and document that everything is under control. In combination with the Heye Plant Management System, it is possible to get a complete overview of the production in terms of quality and efficiency.

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