



Areas of the Glass Plant	Raw material preparation (Batch Plant)	Glass melting (Furnace)	Glass conditioning (Forehearts)	Glass forming (IS-Machines with ware handling)	Container inspection and quality standards (Cold End)	Mould design, repair and maintenance workshops
Heye Preconditions and Requirements	Requirements to the glass quality characteristics		Requirements to the production equipment		Requirements to the quality standards and inspection equipment	Requirements to organisation and equipment of the workshops
Heye NNPB Assistance Module	Coordination and management of the technical assistance modules by periodical plant audits and bench marks based on KPI's					
	NNPB-Module: Training of operators in the NNPB-Process, machine settings, gob-forming, correction of container defects				NNPB-Module: Training in organisation and know-how in mould design, mould workshop and maintenance of variables	
Heye Plant Performance Assistance Modules	Coordination and management of the technical assistance modules by periodical plant audits and bench marks based on KPI's					
	Plant Performance Module 1: Raw material analysis, support in batch composition	Plant Performance Module 2: Support in optimisation of energy consumption	Plant Performance Module 3: Training of operators in optimisation of the production (speed and quality) in the PB- and BB-Process, machine settings, gob forming, correction of container defects, machine start after job change		Plant Performance Module 4: Training in organisation and know-how of the quality control specialists and the Cold End operators	Plant Performance Module 5: Training in organisation and know-how for the IS-Maintenance workshop with special regard to reduce the job change downtime
Heye Support Modules	Free access to the Heye 24/7 service hotline and free software updates for the Heye equipment					